DISCOVER A WORLD OF LUXURY EXPERIENCES

DISCOVER THE SHOPPES FACTSHEET

Promotion Period: 1 January 2023 to 30 June 2023

Luxury Watch and Jewellery Category Programme Mechanics:

- First 50 shoppers in each of the calendar months from February to June who spend \$50,000 to \$149,999.99 in a single transaction within the Luxury Watch and Jewellery category, will be rewarded with shopping vouchers and other benefits as listed below.
- There will be **80 redemptions** made available in January 2023 due to Chinese New Year.
- There will be no limit on the number of redemptions for customers who spend more than \$150,000 in a single transaction within the Luxury Watch and Jewellery category.

Luxury Fashion Category Programme Mechanics:

- First 80 shoppers in each of the calendar months from February to June who spend at least \$20,000 in a single transaction within the Luxury Fashion Category will be rewarded with shopping vouchers and other benefits as listed in the table below.
- There will be **100 redemptions** made available in January 2023 due to Chinese New Year.

Birthday Redemption Programme Mechanics:

With reference to the spending tiers in Table 1 below:

- All customers who have redeemed S/No. 5 (Luxury Watch & Jewellery Tier 3) and S/No. 6 (Luxury Fashion Tier) from 1 January 2022 onwards will receive \$500 shopping vouchers with \$5,000 spent in the month of their birthday falling within a 12-month period from the date of redemption.
- Customers who have achieved and redeemed a spending tier of more than \$150,000 in a single transaction in the Luxury Watch and Jewellery category until 31 Dec 2022 will receive \$1,000 shopping vouchers with \$5,000 spent during the month of their birthday falling within a 12-month period from the date of redemption.
- [NEW] Customers who have achieved and redeemed a spending tier of more than \$150,000 in a single transaction in the Luxury Watch and Jewellery category from 1 January 2023 onwards will receive \$750 shopping vouchers with \$5,000 spent during the month of their birthday falling within a 12-month period from the date of redemption.
- [NEW] Customers who have achieved and redeemed a spending tier of more than \$20,000 in a single transaction in the Fashion category from 1 January 2023 onwards will receive \$250 shopping vouchers with \$3,000 spent during the month of their birthday falling within a 12-month period from the date of redemption.



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General Programme Mechanics:

To be eligible for the Programme, the qualifying sales must be sales generated from The Shoppes at Marina Bay Sands boutiques (whether the actual sale is done physically or remotely) with a proof of purchase with the MBS store address. Terms & Conditions apply.

Please call our Discover The Shoppes duty phone number at 9336-8573 anytime from 11am to 10pm to check the availability of the rewards and our Retail Concierge team will reach your boutique within 15-20min if the required reward is available. Upon the shoppers' execution of the redemption form and data collection form ("Forms"), we will require a copy of the qualifying receipt, as well as of the second receipt should the customer be using two receipts for redemption.

For all redemptions with the exception to Fashion Tier and Watch and Jewellery Tier \$50k Tier, please email <u>Valerie.Lim@marinabaysands.com</u> and <u>DiscoverTheShoppes@marinabaysands.com</u> should you have shoppers who are in a rush and wish to redeem their vouchers on their next visit. They may do so within 7 days of purchase. The email should state the transaction value, the transaction period, and if a deposit or full payment has been made. **The email or any attachments must not contain any personally identifiable information, such as names or contact details, of the customer.** Please note that any personally identifiable information on any documentation provided to us (e.g. receipts for the purpose of showing that a customer has met the minimum spend), whether by email or otherwise, must be redacted.

In the event that the purchase is carried out remotely and not in-store, the Retailer should direct the shopper to follow the instructions on the Forms for the submission of the Forms to MBS directly. Alternatively, the Retailer may act as the shoppers' agent to collect the executed Forms when delivering the purchases to the shopper in accordance with the shoppers' instructions.

There will be an option of 1x Complimentary Self-Parking Coupon or Valet Coupon or Limousine service per redemption (excluding Birthday or Hotel Stay Reward Redemption).

S/N	Spending Tiers	Minimum Spend	Voucher	Birthday	Hotel Stay
		(SGD)	Value	Reward	Benefit
				*(Customer	
				must opt-in	
				to be	
				contactable	
				by Discover	
				The	
				Shoppes	
				Team)	
1.	Luxury Watch &	\$750,000 and Above	S\$3,500	\$750	2 nights room
	Jewellery - \$750K Tier	in a single	shopping	vouchers	stay
		transaction	vouchers	with \$5,000	(Accommodates
				spent in a	

Table 1: List of Spending Tiers



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		or A minimum of \$600,000 in a single transaction at a Watch and Jewellery Retailer + another sum in a separate single transaction at another boutique of the customer's choice on the same day, with the total sum adding up to at least \$750,000 Eg. \$650k in a WJ boutique and \$100k in a single transaction from any other boutique of choice		single transaction. (Only 1 redemption per customer per year)	2 Adults and 2 Kids below 12 years old – subject to changes by management as required)
2.	Luxury Watch & Jewellery - \$500K Tier	\$500,000 to \$749,999.99 in a single transaction or A minimum of \$400,000 in a single transaction at a Watch and Jewellery Retailer + another sum in a separate single transaction at another boutique of	S\$2,200 shopping vouchers	\$750 vouchers with \$5,000 spent in a single transaction. (Only 1 redemption per customer per year)	2 nights room stay (Accommodates 2 Adults and 2 Kids below 12 years old – subject to changes by management as required)



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		the customer's choice on the same day, with the total sum adding up to an amount between \$500,000 to \$749,999.99. Eg. \$450k in a WJ boutique and \$50k in a single transaction from any other boutique of choice			
3.	Luxury Watch & Jewellery - \$300k Tier	\$300,000 to \$499,999.99 in a single transaction or A minimum of \$240,000 in a single transaction at a Watch and Jewellery Retailer + another sum in a single transaction at another boutique of the customer's choice, on the same day, with the total sum adding up to an amount between \$300,000 to \$499,999.99. Eg. \$280k in a WJ boutique and \$20k in a single transaction from any other boutique of choice	S\$1,500 shopping vouchers	\$750 vouchers with \$5,000 spent in a single transaction. (Only 1 redemption per customer per year)	1 night room stay (Accommodates 2 Adults and 2 Kids below 12 years old – subject to changes by management as required)



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4.	Luxury Watch & Jewellery \$150k Tier	\$150,000 to \$299,999.99 in a single transaction or A minimum of \$120,000 in a single transaction at a Watch and Jewellery Retailer + another sum in a single transaction at another boutique of the customer's choice on the same day, with the total sum adding up to an amount between \$150,000 to \$299,999.99.	S\$500 Shopping vouchers	\$750 vouchers with \$5,000 spent in a single transaction. (Only 1 redemption per customer per year)	1 night room stay (Accommodates 2 Adults and 2 Kids below 12 years old – subject to changes by management as required)
		between \$150,000 to			
5.	Luxury Watch & Jewellery \$50k Tier	boutique of choice First 50 shoppers monthly who spend: (i) \$50,000 to \$149,999 in a single transaction or (ii) A minimum of \$40,000 at Watch and Jewellery Retailer +another sum at another boutique of the customer's choice, on the same day, with the total sum	S\$500 Shopping vouchers	\$500 vouchers with \$5,000 spent in a single transaction. (Only 1 redemption per customer per year)	NA

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		adding up to an amount between \$50,000 to \$149,999.99.			
		Eg. \$43k in a WJ boutique and \$7k in a single transaction from any other boutique of choice			
6.	Luxury Fashion Tier	First 80 shoppers monthly who spend \$20,000 and above in a single transaction	S\$350 shopping vouchers	\$250 vouchers with \$3,000 spent in a single transaction (Only 1 redemption per customer	NA
				per year)	
	Million Dollar Tiers	Minimum Spend	Vouchers or Hotel Stay Reward	Birthday Rewards (Customer must opt-in to be contactable by Discover The Shoppes Team)	Hotel Stay Benefit



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8.	Million Dollar Tier 2 - All Million Dollar Tier Customers also receive 1x DTS Watch and Jewellery \$300k Tier Vouchers and 1 night hotel stay	\$1,500,000 to \$1,999,999	\$8,000 vouchers <u>or</u> 4 night Room stay	\$750 vouchers with \$5,000 spent in a single transaction. (Only 1 redemption per customer per year)	Accommodates 2 Adults and 2 Kids below 12 years old – subject to changes by management as required
9.	Million Dollar Tier 1 - All Million Dollar Tier Customers also receive 1x DTS Watch and Jewellery \$300k Tier Vouchers and 1 night hotel stay	>\$2,000,000	\$10,000 vouchers <u>or</u> 5 night Room stay	\$750 vouchers with \$5,000 spent in a single transaction. (Only 1 redemption per customer per year)	Accommodates 2 Adults and 2 Kids below 12 years old – subject to changes by management as required

For more information about the programme or Million Dollar Transaction Tier, Please contact Valerie Lim – Associate Director, Retail Marketing at <u>Valerie.Lim@MarinaBaySands.com</u> or at 9027-2477. Do note Million Dollar Transaction Tier requires 7-10 working days for vouchers to be approved and issued.



DISCOVER THE SHOPPES 2023 LUXURY WATCH & JEWELLERY REDEMPTION

Terms and Conditions

MBS Retail Management Company Pte Ltd (the "**Organiser**" or "**MBSRM**") is the organiser of this Promotion as described below ("**Promotion**").

1. Terms

The terms and conditions herein ("General T&Cs"), together with any amendments as may be made from time to time, shall form a legal agreement between MBSRM and the participant. By participating in the Promotion, the shopper agrees to accept these Terms and Conditions, as well as the terms and conditions of any gift, voucher, coupon or any other item which the shopper may redeem or receive in connection with this Promotion.

2. Promotion Period

The Promotion Period is from 1 January 2023, 10:30am until 30 June 2023 11:00pm ("**Promotion Period**"), unless otherwise stated.

3. Eligibility and Participation

- During the Promotion Period, a shopper who meets the requirements set out below shall be eligible to receive certain rewards as determined by MBSRM including Shopping Vouchers (the "Rewards"):
 - a. The shopper achieves:

i. a minimum spend of \$\$50,000 in a single receipt on watch, jewellery or lifestyle items (including furniture) at participating outlets within The Shoppes at Marina Bay Sands, Hotel Lobby and Coach Bay, as set out in Appendix A (the "Participating Outlets"); OR ii. a minimum spend of \$\$50,000 at The Shoppes at Marina Bay Sands, with (1) a minimum spend of \$\$40,000 in a single receipt at the Participating Outlets; and (2) the remaining spend in a single receipt at any boutique within The Shoppes at Marina Bay Sands (excluding F&B), both spends to take place on the same day. As an example, a shopper will satisfy this requirement if the shopper spends \$\$45,000 in a single receipt at any boutique within The Shoppes at Marina Bay Sands (excluding F&B).

For clarity, purchases made in full or partially with a shopper's points or dollars from Marina Bay Sands Pte Ltd's loyalty programme may qualify for the Promotion, provided that the minimum spend is met.

b. MBSRM may in its sole and absolute discretion impose a cap on the number of shoppers who may redeem Rewards over a particular period. Unless otherwise advised by MBSRM, for the minimum spend amount referred to in "a." above, the Rewards shall be capped at 50 shoppers from February to June month and capped at 80 shoppers per month in January.

c. Each payment receipt may not be used more than once for redemption of any rewards in respect of any promotion organised by MBSRM. For example, if the receipt under paragraph 3(i)a.ii.(2) has been used to redeem any Rewards, a shopper may not use that receipt to receive any rewards under the Discover The Shoppes Fashion Redemption 2023.
d. Only actual sales receipts are accepted under the Promotion. Deposit receipts are not

d. Only actual sales receipts are accepted under the Promotion. Deposit receipts are not accepted.

e. The shopper shall complete the "Discover The Shoppes" redemption acknowledgement form and provide their contact details to MBSRM and Marina Bay Sands Pte Ltd, as well as



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written consent for MBSRM and/or Marina Bay Sands Pte Ltd to send to the shopper, marketing communications relating to the Promotion should they wish to remain contactable for other rewards and benefits.

f. The shopper must present the following to the designated MBSRM representative to qualify for redemption of the Shopping Vouchers within two (2) weeks from the date of the qualifying spend ("Collection Period"):

- i. Valid original receipts(s); and
- ii. Valid government-issued identification card or passport.

Appointments with the MBSRM representative are to be made through the relevant retail outlet.

The shopper must be available to receive the Rewards in person from MBSRM representative within the Collection Period. If the shopper is notable to do so, the shopper must make alternative arrangements through the relevant retailer or a proxy.

- (9) This Promotion is not open to:
 - a. Employees of MBSRM or such employees' immediate family members
 - b. Employees of the participating retailer; and/or
 - c. Shopper who are aged below 18 years.
- (9) If a party does not meet the requirements set out in the General T&Cs but has participated in this Promotion, MBSRM reserves the right to disqualify the party's participation as well as seek the return of the Shopping Voucher. MBSRM further reserves the right to disqualify a party if they have cheated, tampered or attempted to tamper with the entry process, or manipulated or attempted to manipulate the operation of this Promotion, or their conduct is in breach of the General T&Cs including providing false information (such as fake personas, identifications or photos) or deliberately withholding information.

(iv) MBSRM reserves the right to disqualify any party who does not meet the terms and conditions of the Promotion. These include entries submitted with invalid or incomplete or incorrect information. Neither MBSRM, Marina Bay Sands Pte Ltd ("MBS"), their parent, related or affiliated companies (including without limitation Las Vegas Sands Corporation in the U.S. or any of its related companies such as Venetian Macau Limited in Macau), affiliates, directors, officers, employees or agents) ("the "MBSRM Parties") shall be responsible for the loss of opportunity to participate if for any reason whatsoever a participant is unable to comply with the terms and conditions of this Promotion.

4. Rewards and Collection

- (i) The Rewards is only valid for use at the participating stores in The Shoppes at Marina Bay Sands. All other terms and conditions printed on the Rewards for usage of the Rewards, including any stipulated expiry dates will apply. All Rewards are non-exchangeable, nontransferable, non-cashable and available in limited quantities. The Rewards or any part thereof may not be sold or used for any commercial purpose, including but not limited to any use for which the customer would be entitled to collect fees or receive any remuneration.
- (ii) MBSRM may at its discretion revise the specific Rewards for each eligible shopper. The Rewards may be presented to the shopper by a MBSRM representative on the same day within the store.
- (iii) In the event that a shopper returns his/her purchase or any part thereof, all Rewards shall be considered void and the shopper shall not be entitled to redeem any of the Rewards.
- (iv) Collection of the Rewards may only be carried out in person by the eligible customer, withany



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supporting identification documents as required by MBSRM.

- (v) In redeeming or receiving the Rewards, MBSRM may request the customer to produce any identification as required to confirm the customer's eligibility.
- (vi) The Rewards are non-transferrable, non-exchangeable, non-cashable and available in limited quantities. The Rewards or any part thereof may not be sold or used for any commercial purpose, including but not limited to any use for which the customer would be entitled to collect

fees or receive any remuneration. MBSRM and/or its related corporations shall not be under any obligation to replace the Rewards or any part thereof, or to pay to any customer the value of the Rewards or any part thereof, if the incentives or any part thereof is not utilized by the relevant expiry date(s).

5. Publicity and Intellectual Property.

- (i) By participating in this Promotion, a participant agrees to MBSRM or any of its related companies including but not limited to MBS in Singapore, Las Vegas Sands Corporation in the U.S. (collectively, the "Company"), the Company's agents and third party service providers and governmental and regulatory authorities (whether located in Singapore or elsewhere) (collectively, the "Parties") to collect, use, store, disclose to the Parties, and/or broadcast via any corporate and public media platforms in any jurisdiction ("Use") participant's personal data as collected by MBSRM from time to time (the "Data") for the purposes of:
 - a. processing and administering matters relating to this Promotion, customer service matters (e.g. contacting participant for surveys, conducting data profiling and data analytics to better understand participant's preferences to improve MBSRM's services, etc.), or any purposes as set out in the prevailing MBSRM privacy policy at http://www.marinabaysands.com/policy.html, and the Company's legal, operational and business needs;
 - complying with the Company's internal policies, any applicable law/regulation and request/direction of any applicable authorities of any relevant jurisdiction that is binding on the Company; and
 - c. marketing and advertising the Company's business within and outside of Singapore. For this purpose, participant grants MBSRM a licence to Use participant's personal data, including participant's images and likeness, and waive all claims for payment for such Use.
- (ii) Participant may withdraw their consent to the above processing or access or correct their personal data by following the instructions as set out in <u>https://www.marinabaysands.com/data-protectionoffice.html</u>. Please note that MBSRM may be unable to administer the Promotion without participant's consent to the above

6. MBSRM Liability

- (i) MBSRM will not be responsible for (i) electronic transmission errors or delays resulting in participant's inability to participate or other loss, (ii) theft or destruction of or unauthorized access to or unauthorized alterations of materials, or technical, hardware, software failures of any kind, (iii) lost or unavailable connections, or delayed computer transmissions, whether caused by MBSRM, users, or by any of the equipment or programming associated with or utilized in this Promotion or by any technical or human error which may occur in the processing of submissions which may limit, restrict, or prevent participant's ability to participate in this Promotion, or (d) any loss of opportunity to participate in this Promotion for any reason whatsoever.
- (ii) MBSRM shall not be held liable for (i) any delay in performing or partial or total failure to perform any of its obligations to the participants under the General T&Cs if such delay or failure is caused by circumstances beyond the reasonable control of MBSRM, or (ii) its affiliates, authorized dealers/distributors, agents, including without limitation delays, changes, disruptions, cancellations,



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diversions or substitutions howsoever caused including without limitation as a result of war, terrorist action or threatened terrorist action, strikes, hostilities, civil commotions, accidents, fire, flood or natural catastrophes. MBSRM shall not be obliged to give any reason or enter into any correspondence with any persons on any matter concerning this Promotion.

(iii) Participant shall release and hold harmless MBSRM and its affiliates, advertising and promotion agencies, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) participant's participation in the Promotion, and/or (ii) participant's acceptance, possession, use, or misuse of any prize or any portion thereof.

7. Modification to the Rules

- (i) MBSRM reserves all rights in relation to this Promotion, including but not limited to:
 - a) the right to revise, alter or delete any terms and conditions in the General T&Cs at any time without prior notice; and
 - b) the right to postpone, temporarily halt, or terminate this Promotion, or adjust the structure, type and distribution of this Promotion] including prizes, at its sole and absolute discretion.
- (ii) MBSRM has the right to final interpretation of the Rules.
- 9) In the event of any dispute, the decision of MBSRM and/or its related corporations is final and binding. Participant customers shall not commence any legal or other proceedings in any court or tribunal in any jurisdiction in respect of any such dispute.

No.	Store Name
1	Audemars Piguet
2	Bell & Ross
3	Blancpain
4	Boucheron
5	Bovet Fleurier
6	Breguet
7	Breitling
8	Buccellati
9	BVLGARI
10	Cartier
11	Chaumet
12	Chopard
13	DEVIALET
14	Dior
15	Franck Muller
16	Fred
17	Gucci
18	Hastens

Appendix A – Participating Outlets



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19	Henry Jacques
20	Hermès
21	Hublot
22	IWC Schaffhausen
23	Jaeger-LeCoultre
24	Leica Camera
25	LONGINES
26	Louis Vuitton
27	Mikimoto
28	Montblanc
29	OMEGA
30	Panerai
31	Patek Philippe
32	Piaget
33	Pomellato
34	Qeelin
35	Rado
36	Richard Mille
37	Roger Dubuis
38	ROLEX
39	Sincere Haute Horlogerie
40	SK Gold
41	Stefano Ricci
42	TAG Heuer
43	TASAKI
44	The Oaks Cellars
45	The Whisky Distillery
46	Tiffany & Co.
47	TUDOR
48	Vacheron Constantin
49	Van Cleef & Arpels
50	Zenith

